

## U23 Pan American Men's Volleyball Cup

1) How many hours will I be working?

Volunteer Commitment is a minimum of 15 hours. Generally, that would be (3), 5 hour shifts. Although some shifts may be shorter or longer depending on the needs of the position.

2) Do I get fed?

Yes, you will be provided with some sort of refreshment during your shift. It is suggested that you do pack a light lunch or snack depending on your shift.

3) What do I wear?

You will be provided with a volunteer t-shirt. Please wear this along with black pants (not provided).

4) Is there a special parking area for volunteers?

No, there is ample parking in the Langley Events Centre parking lot.

5) Will I get to see the games?

This will depend on your role during the event and the shifts you have been assigned. Two tickets per day is part of your benefits package. You will be able to watch a game you are not working at, provided it does not conflict with your volunteering schedule. You will be required to remove all tournament paraphernalia while attending the tournament as a spectator.

6) When will I know my schedule?

Most schedules will be ready by the orientation session if not sooner.

7) Will I receive any training?

Yes, a mandatory training and orientation session will be held on Monday, September 17<sup>th</sup> from 5:00 pm – 7:00 pm. This is where you will receive your uniform, along with your volunteer package. You will also meet your volunteer coordinator, and learn what your responsibilities and role will be during the event.